# GOVERNMENT OF INDIA
# TOURISM
# LOK SABHA

UNSTARRED QUESTION NO:109
ANSWERED ON:22.02.2013
MULTI LINGUAL HELPLINE FOR TOURISTS
Ahir Shri Hansraj Gangaram;Bapurao Shri Khatgaonkar Patil Bhaskarrao;Chitthan Shri N.S.V.;Gaikwad Shri Eknath Mahadeo;Paranjpe Shri Anand Prakash

**Will the Minister of TOURISM be pleased to state:**

(a) whether the Government proposes to set up a multi-lingual helpline to provide tourism related information and local assistance to foreign travellers visiting the country;

(b) if so, the details thereof along with the time by which the proposed helpline is likely to become operational;

(c) whether any travel advisory has been issued by the foreign countries to their citizens to avoid travelling to India;

(d) if so, the details thereof and the reasons therefor; and

(e) the corrective measures taken or being taken by the Government in this regard?

## Answer

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE) (DR. K. CHIRANJEEVI)

(a) & (b): The Ministry of Tourism, Government of India, as part of its on-going activities, considers various IT related initiatives for the development and promotion of tourism which, inter-alia, includes setting up of Tourism Information line. However, no proposal regarding the same has been firmed up.

(c) to (e): Travel Advisories are issued by various countries from time to time, advising their citizens to avoid travel or to take precautions while travelling to other countries/certain areas in other countries for various reasons.The Ministry of Tourism, through the Ministry of External Affairs and Indian Missions abroad takes up the matter regarding lifting of such travel advisories as and when issued by different countries, to avoid any adverse impact on tourism to the country.

The Ministry of Tourism also provides information about the correct ground situation in the country regularly through its overseas offices to mitigate the impact of the travel advisories issued.